



**Dear Solar Professional,**

We would like to inform you of some important updates to the SolarEdge Return Materials Authorization (RMA) process that will streamline your operations and potentially offer new opportunities for added revenue.

**What's Changing:**

**Starting October 1<sup>st</sup>, 2024, SolarEdge will no longer accept returns for defective Home Wave and Home Hub inverters.** Instead, you will need to recycle them locally. Depending on your location, you may benefit from recycling programs and scrap pricing which may allow you to convert the defective hardware into another revenue stream.

To explore local recycling options, we encourage you to reach out to nearby recycling facilities or e-waste centers.

Our warranty and RMA process will remain just as reliable and convenient as before.

**For A-Series and 3-phase inverters,** the RMA process remains the same, and these units must still be returned.

**For Re-Energize Inverter Upgrade Program Participants:** When upgrading to a Home Hub Inverter through the Re-Energize Program, your old Home Wave or HD Wave inverters will also need to be recycled. Keep in mind that once these inverters are decommissioned, their warranties will be voided.

**Why These Changes?** This update aligns with our ongoing commitment to sustainability and simplifying your work. With up to 76% of our product waste eligible for recycling, we're proud to help reduce environmental impact. Please view our [2023 Sustainability Report](#) for more details.

We understand that this change may require adjustments to your workflow, but we believe the long-term benefits will outweigh any initial inconvenience. For more information, please see our [RMA Policy Change FAQs](#).

Power On,

**The SolarEdge Team**